SUSSEX

HOUSING GROUP

2025 Sussex County Resource Guide

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Hotlines

AIDS/HIV Information Hotline: (800) 422- 0429
Alzheimer's Association 24-hour Helpline: (800) 272-3900
Child Abuse Report line: (800) 292-9582
Contact Lifeline: (800) 262-9800
Crisis Intervention, Suicide Prevention, Mental Health: (800)-652-2929
Mobile Crisis Intervention Services: (800) 345-6785
Delaware Gambling Helpline: (888) 850- 8888
Delaware Helpline 211: (800) 424-4357 (or 211)
Delaware Legal Help Link (800) 292-9582
Delaware Victim Services: (800) 842-8461
DHSS Adult Protective Services: (800) 223- 9074
Domestic Violence Hotline: (302) 762-6110 6785
Abriendo Puertas (Spanish Domestic Violence Hotline): (302) 745-9874
Homeless Shelter Hotline: (833) FIND-BED
Homeless Veterans Hotline: (877) 424-3838
Military One Source: (800) 342-9647
National Human Trafficking Hotline: (888) 373-7888
National Suicide Prevention Hotline: 988
Poison Information Hotline: (800) 222-1222
Rape Crisis Hotline: (302) 856-5843
YWCA Rape Crisis Hotline: (800) 773-8570,
Sexual Assault Response Center (pg. 17) V.A. Caregiver Support Line: (855) 260-3274
Veterans Crisis Line: 988 press 1 at the prompt
National Human Trafficking Hotline: (888) 373-7888

State Service Center Information (All open at 7:30 but some do not assist clients until 8:00)

Bridgeville State Service Center (report center & family support services)
400 Mill Streets Bridgeville, DE 19933 Contact: (302) 721-7000 Hours: 8 am – 4:30 pm

Edward W. Pyle State Service Center
34314 Pyle Center Road Frankford, DE 19945 Contact: (302) 732-1700 Hours: 7:30 am - 4:30 pm

Laurel State Service Center
31039 North Poplar Street Laurel, DE 19956 Contact: (302) 875-2280 Hours: 8 am – 4:30 pm

Thurman Adams State Service Center
546 South Bedford Street Georgetown, DE 19947 Contact: (302) 515-3000 Hours: 8 am – 4:30 pm

Anna C. Shipley State Service Center
350 Virginia Avenue Seaford, DE 19973 Contact: (302) 628-6700 Hours: 8 am – 4:30 pm

Milford State Service Center
253 NE Front Street Milford DE 19963 Contact: (302) 424-7200

Adult Care

Adult Foster Care | Division of Services for Aging and Adults with Physical Disabilities
Housing for low-income adults who need some supervision and can no longer remain in their own homes. Individuals enrolled in this program get help finding placement in a foster care home. Must meet specific medical, financial and social criteria.
Contact: (800) 223-9074, DelawareADRC@delaware.gov
Hours: Monday – Friday 8 am – 4:30 pm

Adult Protective Services | Division of Services for Aging and Adults with Physical Disabilities
Responds to cases of suspected abuse, neglect or exploitation of impaired adults. Service is eligible for adults, aged 18 or over, with physical or mental impairments.
Contact: (800) 223-9074, DelawareADRC@delaware.gov
Hours: Monday – Friday 8 am – 4:30 pm

Assistive Devices | Division of Services for Aging and Adults with Physical Disabilities
Equipment that allows adults with disabilities (and an assessed need) to function more independently. Devices may include shower or bath chair, ramp, stair glide, etc. and must directly promote independent action or communication. Money is provided only when no other funds are available to cover the cost of the device.
Contact: (800) 223-9074, DelawareADRC@delaware.gov
Hours: Monday – Friday 8 am – 4:30 pm

Attendant Services | Division of Services of Aging and Adults with Physical Disabilities
Personal care and support services so people can live in the community in their own home or with their family.
Contact: 1-800-223-9074, DelawareADRC@delaware.gov
Hours: Monday – Friday 8 am – 4:30 pm
Case Management | Division of Services of Aging and Adults with Physical Disabilities
Helps persons aged 18 and older with physical disabilities, persons aged 60 and older, and caregivers connect to the services they need.
Contact: 1-800-223-9074, DelawareADRC@delaware.gov
Hours: Monday – Friday 8 am – 4:30 pm

Community Living Program | Division of Services of Aging and Adults w/ Physical Disabilities
Provides eligible persons with opportunities for personal, social and/or educational enrichment through community resources. Persons enrolled in the program work with staff members to develop individualized plans that address their needs and interests.
Contact: (800) 223-9074, DelawareADRC@delaware.gov Hours: Mon – Fri 8 am – 4:30 pm

Long Term Care Ombudsman Program | Division of Services of Aging and Adults with Physical Disabilities
Investigates and resolves complaints on behalf of individuals who live in long-term care facilities in Delaware, as well as those who live in other settings (such as their own homes) and receive home and community-based services.
Contact: (800) 223-9074, DelawareADRC@delaware.gov Hours: Mon – Fri 8 am – 4:30 pm

Personal Care Services | Division of Services of Aging and Adults with Physical Disabilities
Services for individuals who need help at home or outside of the home due to illness or disability. Specific activities may include assistance with personal hygiene, meal preparation, shopping, and light housekeeping.
Contact: (800) 223-9074, DelawareADRC@delaware.gov
Hours: Monday – Friday 8 am – 4:30 pm

Personal Emergency Response System | Division of Services of Aging and Adults with Physical Disabilities
A device that allows a person at high risk (for example an older person who lives alone and has a health problem) to get immediate help in the event of an emergency. The person wears a button that he or she can push if needed, which will then send a signal to a response center or other contact person who can carry out a series of actions to help the person in need.
Contact: (800) 223-9074, DelawareADRC@delaware.gov
Hours: Monday – Friday 8 am – 4:30 pm

Sand Hill Adult Day Program | CHEER, Inc.
A safe, stimulating environment with nursing oversight to help maintain the mental and physical states of adults aged 50 and over. Includes modified exercise programs, nutritious lunches, and men and women focus groups. Early Alzheimer's patients accepted.
Contact: Cindy Mitchell at (302) 854-9500
Hours: Monday – Friday 9 am – 3 pm
20520 Sand Hill Rd Georgetown, DE 19947

Cancer Services

Support Groups and Education | Cancer Support Community
Offers free exercise classes and educational programs scheduled each month, as well as ongoing family and stress reduction focus groups. (Virtual)
18947 John J Williams Highway – Suite 312, Rehoboth Beach, DE 19971
Contact: (302) 645-9150
Hours: Monday – Thursday 9 am – 5 pm; Friday 9 am – 3 pm

INCYTE Fund | Cancer Support Community
Assistance paying back rent/security deposit, bills, and tuition for those with cancer. Up to $3000 application online www.cancersupportdelaware.org
Contact: (302) 995-0807 (Sussex)
Hours: Monday – Thursday 9 am – 5 pm; Friday 9 am – 3 pm

The PINK Fund
Provides 90-day non-medical cost of living expenses to breast cancer patients in active treatment. Active treatment period does not include period of reconstructive surgery or long-term hormonal therapy. Patients must have been working at time of diagnosis and be able to show loss of income due to leave of absence, reduced hours, etc. Application process available online at https://www.pinkfund.org/.

Cancer Screening Nurse Navigator | Beebe Oncology
Find answers to your questions related to cancer and health screening (in need of mammogram, confusing test results, etc.)
Contact: (302) 645-3169

Cancer Treatment Program | Division of Health and Social Services
Eligible Delaware residents can receive free cancer treatment for up to 2 years. Eligibility requirements: resident of Delaware when diagnosed with cancer (on or after July 4, 2004), have no comprehensive health insurance or have maximum out-of-pocket expenses more than 15 percent of income, do not receive benefits through the Medicaid breast and cervical cancer treatment program, meet income guidelines (up to 650 percent of Federal Poverty Level) and are not eligible for health insurance.
Contact: 1-844-245-9580
www.assist.dhss.delaware.gov

Caregiver Supports

Family Support for Caregivers of Alzheimer's Individuals | CHEER, Inc.
Monthly family support group.
Contact: Christy Shirey at (302) 515-0001

Lifespan Respite Program | Easter Seals and Division of Services of Aging and Adults with Physical Disabilities
Supports people who take care of individuals across the age and disability spectrum by providing respite vouchers to eligible caregivers. Program eligible for individuals caring for a child with special needs or disabilities; and/or an adult with special needs, disabilities, or conditions of aging. Contact: (302) 221-2087 resources@esdel.org

Respite Care | Division of Services of Aging and Adults with Physical Disabilities
Respite provides a break for caregivers, such as family members, who take care of an older person, an adult with a physical disability, or a person with dementia. The service can be regular or given from time to time. Respite is provided in the home of the care recipient or caregiver. To be eligible for respite, an individual must be a caregiver to a Delaware resident in need who is either: aged 60+; aged 18+ with a physical disability; or any age with dementia. Contact: (800) 223-9074, DelawareADRC@delaware.gov

Dementia Care and Caregiver Support |Jewish Family Services COMPASS
Specialized medical care for older adults with dementia and critical support for their caregivers. Contact: (302) 757-2112
20684 John J. Williams Hwy Ste 4
Lewes, DE 19958

Counseling and Mental Health Services

Conflict Resolution Class | Center for Community Justice at People's Place
Class for youth designed to develop the skills needed to resolve conflicts effectively and non-violently.
1131 Airport Road, Milford, DE 19963
Contact: (302) 424-0890
Hours: Monday - Friday 8:30 am - 4:30 pm

Counseling Center | People's Place
Counseling Centers located in Milford, Millsboro, Seaford and Smyrna that provide a wide array of services to children and adults including individual therapy, gamily therapy, and medication management. Licensed mental health therapists specialize in depression, anxiety, post-traumatic stress disorder, and behavioral problems.
Contact: Milford at (302) 422-8026 (main), Millsboro at (302) 934-0300, Seaford at (302) 422-8026, Smyrna at (302) 653-2341
Hours: Monday - Friday 8:30 am - 4:30 pm

Crisis Intervention Services | Recovery Innovations
24/7 crisis assessment and engagement program for individuals 18 years of age or older with significant mental health or substance abuse challenges. Services include anonymous phone interviews, mental health and substance use assessments, referrals and linkages to community support and services, critical incident debriefings, and community outreach and education. Walk-in crisis assistance for mental health and substance use issues is available.
700 Main Street, Ellendale, DE 19941 Contact: (800) 345-6785 for mobile crisis
Contact (302) 424-5660 for 24/7 walk-in services
Referrals for PROMISE Program and RESTART Program

Shoplifter's Alternative Education | Center for Community Justice at People's Place
Services for juveniles to help individuals recognize the impact and risks of shoplifting. 1131 Airport Road, Milford, DE 19963
Contact: (302) 424-0890

Mental Health Counseling | Sun Behavioral Delaware
Treatment for depression, anxiety, and other behavioral health issues for adolescents, adults, and elders. Adult outpatient services are available for adults transitioning from inpatient mental health facilities, or for those who need more intensive treatment than traditional outpatient programs. 21655 Biden Ave.
Georgetown, DE 19947 Contact: (302) 604-5600

HelpLine | NAMI Delaware
Not designed for crisis calls. HelpLine offers provides referrals and resource suggestions.
English: (888) 427-2643, Spanish: (302) 415-4356
Hours: Monday - Thursday 9 am - 4 pm, Friday 9 am - 2 pm

Mental Health Counseling | Dover Behavioral Health
Treatment for mental health and substance abuse for adults and adolescents. Provides inpatient and outpatient treatment options.
406 S. Bedford St. Georgetown, DE 19947 Contact: (302) 741-0140

Delaware First Episode Psychosis Program | Catholic Charities
Early intervention approach for individuals aged 12-18 to prevent serious mental illness.
404 S Bedford Street, Suite 9, Georgetown, DE Contact: (302) 655-9624

Division of Substance Abuse and Mental Health Bridge Clinic
Free addiction treatment services for uninsured or under-insured clients.
Sussex Bridge Clinic is at the Thurman Adams State Service Center
546 S. Bedford Street Georgetown, DE 19947
Monday-Friday 8:00 am-4:30 pm Contact: (302)-515-3310

Community Resources

Community Facilities Direct Loan & Grant Program | USDA Rural Development
This program provides affordable funding to develop essential community facilities in rural areas. An essential community facility is defined as a facility that provides an essential service to the local community for the orderly development of the community in a primarily rural area, and does not include private, commercial or business undertakings. Eligible borrowers include public bodies, community based non-profit organizations, and federally recognized tribes. Eligible areas include cities, villages, townships, and towns with no more than 20,000 residents. Applicants must have legal authority to borrow money, obtain security, repay loans, construct, operate, and maintain the proposed facilities. Applicants must be unable to finance the project from their own resources and/or through commercial credit at reasonable rates and terms. Facilities must serve rural area where they are/will be located. Project must demonstrate substantial community support. Environmental review must be completed/acceptable
Contact: (302) 857-3580 (call for current program availability)

Community Training | Division of Public Health (not in person/virtual)
Community training on diabetes, chronic disease self-management, self-esteem, respect and relationships, suicide prevention, poison prevention, stress management, tobacco prevention, contraception and teen pregnancy prevention, among others.
Contact: Mary Johnson at (302)-515-3251

Community Training | Division of Human and Civil Rights
Fair housing and public accommodations education and training to communities, organizations, housing providers, businesses and agencies statewide.
Contact: Natalie Fountain at (302) 577-5051 or 1-877-544-8626

Employment and Finance Coaching

Job Workshop | Rehoboth Community Resource Center
Assistance with looking for jobs, writing resumes, submitting applications and more. Call to reserve a space.
37510 Oyster House Rd, Rehoboth Beach, DE 19971
Contact: (302) 227-1340

Pathways to Employment | Division of Services of Aging and Adults with Physical Disabilities
Program designed to support low-income teens and young adults with disabilities in Delaware who want to work. The program helps participants prepare for work, find jobs, and succeed in the workplace. In order to participate, an individual must be aged 14 to 25, enrolled in Medicaid, meet related financial eligibility criteria, and be in one of the targeted disability groups (persons with intellectual disabilities, autism spectrum disorder, visual impairments, or physical disabilities). Contact: 1-800-223-9074, DelawareADRC@delaware.gov
Hours: Monday – Friday 8 am – 4:30 pm

$tand By Me Financial Education Course | Habitat for Humanity
Free one-on-one personal financial coaching regardless of age or income. Financial coaches provide assistance in all areas of finance, including basic budgeting, money management, savings, debt repayment, credit education, financial aid and long-term planning for college.
paula@sussex countyhabitat.org
Contact: (302) 855-1153 ext 212

$tand By Me Hispano
Coaching services in Spanish that meet Latino's financial and cultural needs.
Contact 1-800-560-3372 or 211

Stepping Stones Community Federal Credit | Delaware Community Reinvestment Action Council Inc.
Will answer questions related to transactions on your account or help with your loan application. There are also free classes available. To open an account, you will need to bring a valid photo identification, your social security card, and $5. Please bring the most recent income statements, and anything else that you believe will be useful.
Contact: Marisela at (302)-298-3253, Mtovar@dcrac.org

Hotline Housing Counseling | Home Ownership Preservation Foundation
Unbiased, trusted resource for housing counseling. Can coach on how to strengthen financial health before purchasing a home, and help you develop a personal financial management plan.
Contact: (888) 995-4673

Summer Youth Employment Program | Pathways to Success
Students are taken through an orientation process to include workplace etiquette, how to fill out a timesheet, money management and banking. Program mentors assist with resumes and interviewing skills and monitor the youth throughout the summer along with their onsite supervisor. Students must apply and go through interview process.
Contact: (302) 858-4861

WAND Entrepreneur/Small Business and Career Readiness Curriculums | YWCA
The WAND Program offers entrepreneur strategies to emerging business owners, who need "hands on" technical support and tools to position their business for success and sustainability. Workforce development programs provide 21st Century job search skills to those with barriers to employment, including individuals seeking to navigate the job market, identify transferable skills and re-brand themselves for new and current employment opportunities.
To see current programs visit: www.ywcade.org/what-we-do
Contact: (302) 655-0039

Financial Capability Workshops | YWCA
Learn about various money management and personal finance topics in a group setting.
Contact: (302) 224-4060 and ask for the financial workshop voicemail
Financial Coaching for Individuals | YWCA
Learn about your personal money management issues and work toward your financial goals with a personal financial coach.
Contact: (302) 224-4060 and ask for financial coaching voicemail

First State Community Action Agency
Employment, training and special services for adults, seniors and youth.
308 N. Railroad Avenue Georgetown, DE 19947
Contact: (302) 856-7761

Southern Delaware Education Foundation
Workforce training, apprenticeships and certifications for those in need.
sdefcares@gmail.com Contact: (302) 260-4968

Financial Assistance

Delaware Energy Assistance Program (LI Heat) | Catholic Charities

LI Heat Federally funded program for low-income families (200% of the federal poverty level) that need help in meeting home energy costs. Services include Fuel Assistance (help with bills for electricity, natural gas, kerosene, propane, coal or wood from October-March), Crisis Assistance (help during winter months, may be in the form of a supplemental grant to the existing fuel assistance benefit), and Summer Cooling Assistance (June-August, to help pay for electricity to cool home with air conditioner).
Contact: (302) 856-6310 (call to see if funding is available)
Website: www.ccwilm.org

Good Neighbor Energy Fund | Delmarva Power, Salvation Army

Energy assistance program for low-income individuals. Contact Salvation Army: (302) 472-0750
Hours: Monday – Friday 8 am – 4 pm (call to see if funding currently available)

Temporary Assistance for Needy Families

Delaware cash assistance program administered through Division of Social services (DSS), Delaware Department of Labor, Delaware Department of Transportation and Delaware Economic Development Office. Contact (302) 255-9040

First State Community Action Agency

Emergency assistance on case-by-case basis.
308 N. Railroad Avenue Georgetown, DE 19947
Contact: (302) 856-7761

Basic Needs Program | Catholic Charities

Help with basic expenses such as rent payments, energy costs and/or food. Must agree to a personal interview and assessment.
Contact: (302) 856-9578

The Joseph House

Financial assistance applications accepted in person at 812 Boundary Street, Salisbury, MD 21801 9:00 – 11:00 am Tuesdays, Wednesdays, and Thursdays.
Contact: (410) 749-4239 Will accept clients from Delaware.

Food Programs

Food Closet at State Service Centers | Division of State Service Centers
All state service centers distribute food to households in need.
Food Pantry | CASA San Francisco, Catholic Charities
Provides three to four days of food for people in crisis who cannot buy food. 127 Broad Street, Milton, DE 19968
Contact: (302) 684-8694
Hours: Monday – Friday 9 am – 3 pm

Soup Kitchen | Jusst Sooup Ministry
Serves 1,000 quarts of soup a week to feed those in need in Sussex County. 18483 Cool Spring Rd, Milton, DE, 19968
Contact: (302) 644-8113
Food Rescue Program | Rehoboth Community Resource Center
Provides reduced food from local grocery stores and restaurants. 37510 Oyster House Rd, Rehoboth Beach, DE 19971
Contact: (302) 227-1340
Hours: Monday – Friday 10 am – 4 pm

Food Cooperative | CASA San Francisco, Catholic Charities
Helps families and individuals stretch limited incomes by providing a supplemental bag of groceries and nutrition and budgeting information once each month. Club members receive products at a fraction of retail value. Distribution sites located in Milton, Georgetown, Lewes, Slaughter Neck, Long Neck, Bridgeville, Roxanna and Dover. Application available online at https://www.ccwilm.org/casa-san-francisco/. Please complete and bring to first appointment.
Contact: (302) 856-9578

Mobile Mini-Mart | CHEER, Inc.
CHEERmobile Mini-Market is a “grocery store on wheels” including more than 175 staple items ranging from cereal to toothpaste. All items are non-perishable with the exception of bread and milk. Pet foods are also stocked. Groceries are selected by the customer each week from an inventory list and delivered to their door. Groceries may be purchased by cash or check. There is a one-time application fee of $10 and a $5 delivery fee.
The service is available to any mature adult age 50+ residing in Sussex County who is disabled and unable to shop on his or her own. The service is also available on a temporary basis to any adult recovering from medical treatment and unable to shop regularly.
Contact: Elizabeth Walls at (302) 856-5187

Supplemental Nutrition Assistance Program | Division of Social Services
Benefits issued electronically to the family's Delaware Food First card each month (Electronic Benefits Card). The recipient can use this card at local grocery stores to access his/her food benefit. All children 21 years of age and younger who live with their parents must apply with their parents. You must be a U.S. citizen or an eligible alien. Individuals who receive TANF, GA, or SSSI do not need to meet an income test. The maximum gross monthly income limit for most individuals is 130% of Federal Poverty Level. To apply for SNAP:
https://assist.dhss.delaware.gov/

WIC Services | Division of Health and Social Services
Supplemental foods, healthcare referrals, and nutrition education for low-income pregnant, breastfeeding, and non-breastfeeding postpartum women, and to infants and children up to age five who are found to be at nutritional risk. WIC Clinics in Sussex County include the Pyle State Service Center, Rehoboth Community Resource Center, Shipley State Service Center, and Georgetown La Red Health Center. Appointments are required, except during designated walk in times. Schedule available online at
https://www.dhss.delaware.gov/dhss/dph/chca/dphwichominf01.html.
Contact: (800) 222-2189

Meals on Wheels
Apply at CHEERS Roxana Center if you are an eligible homebound adult aged 60 plus.
Open 8:30 am to 4:00 pm weekdays at 34314 Pyle Rd., Frankford, DE 19945
Contact: (302)732-3662

SVDP Food Pantry
Our Lady of Guadalupe Church 35318 Church Rd, Frankford DE 19945. Thursdays from 9:00am-11:00 am except 2nd Thursday of the month. Pantry is also open between 3:30 pm and 5:00 pm. Contact: (302) 236-9279

Furniture and Clothing Resources

All Saint's Parish Thrift Shop
20673 Coastal Highway, Rehoboth Beach, DE 19971 Contact: (302) 226-3123
Hours: Monday – Friday 10 am – 4 pm, Saturday 9 am – 3 pm

ReStore | Sussex County Habitat for Humanity
18501 Stamper Drive, Lewes, DE
Contact: (302) 855-1156
Hours: Tuesday – Saturday 10 am – 5 pm

New Life Thrift Shop
34686 Jiffy Way, Lewes, DE 19958 Contact: (302) 644-0171
Hours: Monday – Saturday 10 am – 4 pm

Thrift Store | Christian Storehouse
149 Mitchell St, Millsboro, DE 19966 Contact: (302) 934-8151
Hours: Monday – Saturday 10 am – 2 pm

Thrift Store | Good Samaritan Aid
115 Market St, Laurel, DE 19956
Contact: (302) 875-2425
Hours: Thursday and Friday 10 am – 4 pm, Saturday 10 am – 1 pm

Nearly New Thrift Shop
Open Friday 9:00 am- 5:00 pm and Saturday 9:00 am to 1:00 pm. Need voucher from Pyle or referral from SVDP for some items otherwise open to all.
Frankford Presbyterian, Main Street, Frankford.
Contact: (302) 537-5944

Healthcare

Flu Vaccinations | Division of Public Health

Seasonal flu shot clinics intended for individuals aged nine and older lacking a healthcare provider or insurance covering flu vaccinations. Individuals enrolled in Medicaid or Medicare are welcome, but insurance will be billed accordingly. Please print and complete the Vaccine Administration Record Form (available for download online at https://dhss.delaware.gov/dhss/dph/fluclinics.html) for each person planning to be vaccinated. Please bring an insurance card if enrolled in Medicaid or Medicare.
Clinics available by appointment only from 8:30-12 and 1-4:30 at:
Adams State Service Center, Georgetown (302) 515-3174
Milford State Service Center, Milford, (302) 424-7140
Shipley State Service Center, Seaford, (302) 628-6722

Pregnancy and Reproductive Health Services at State Service Centers | Div of Public Health

Pregnancy testing, birth control education, counseling, emergency contraception, screening and treatment of STDs, etc. Services are confidential and anonymous. Available at:
Pyle State Service Center: Frankford (302) 732-1700
Adams State Service Center: Georgetown (302) 515-3174
Milford State Service Center: Milford: (302) 424-7140
Shipley State Service Center: Seaford, (302) 628-6722
Milford Walnut Street Service Center: (302) 424-7300

HIV Testing and Counseling | Division of Public Health

Finger stick or blood draw testing. Results in 10 minutes. Available to individuals 12 and up without parental consent. Available at:
Pyle State Service Center: Frankford, (302) 732 1700
Adams State Service Center: Georgetown, (302) 515-3302
Milford State Service Center: Milford, (302) 424-7200
Shipley State Service Center: Seaford, (302) 628-2031
Milford Walnut Street Service Center: (302) 424-7300

Dental Clinic for Children | Division of Public Health

Clinic at the Adams State Service Center and Shipley State Service Center. Contact Adams State Service Center Clinic: (302) 515-3000
Contact Shipley State Service Center Clinic: (302) 628-2000
Contact (302) 318-8850 if you need additional assistance finding a dentist

Dental Care | Pierre Toussaint Dental Office
Basic dental services including fillings, cleanings, extractions, dentures/partial dentures to uninsured patients.
830 N Spruce St, Wilmington, DE 19801
Contact: (302) 652-8947
Hours: Monday – Friday 8 am – 3:30 pm

STD Testing and Counseling | Division of Public Health
Testing, counseling, and treatment for gonorrhea, syphilis, chlamydia, and other conditions that can be sexually transmitted. Available at:
Adams State Service Center: Georgetown (302) 515-3000
Milford State Service Center: Milford (302) 424-7200

OpiRescue Delaware App | Help is Here Delaware
Free overdose resource app that provides step-by-step instructions to reverse an opioid overdose. Download the app at HelpisHereDE.com/App or on your mobile device app store.

TB Testing | Division of Public Health
https://dhss.delaware.gov/dhss/dph/lab/myctbtesting.html
24/7 Emergency Contact: 1-888-295-5156

Medical and Dental Services | West Side Health
Medical services include preventative routine visits, immunizations, school/sport physicals, lactation consultations, nutrition counseling, and developmental and psychosocial screenings. Dental services include teeth cleanings, fillings, and extractions for patients over the age of one. Accepts most private insurances/managed care plans, Medicare, Medicaid, cash/check/credit, and Flexible Spending Account Cards.
Contact: (302)-678-4622 for scheduling

Medical and Dental Services | La Red Health Center
Medical care for individuals with no or limited English proficiency. Includes behavioral health, women's health, pediatric and adolescent services, dental care, chronic disease screenings and adult and senior services.
Contact: (302) 855-1233
After hours: (302) 381-4916
21444 Carmean Way, Georgetown, DE
Hours: Mon-Thurs 7:30 am to 7:00 pm Fri-Sat 8:00 am to 12:00 pm

Lead Testing | Division of Public Health
Blood lead testing for children available by appointment only at the following locations:
Adams State Service Center (302) 515-3174
Shipley State Service Center (302) 628-6772
Milford State Service Center (302) 424-7140

Pregnancy Care | Sussex Pregnancy Care Center
https://www.sussexpregnancy.com
Pregnancy testing, free sonogram, counseling, maternity assistance (including housing, clothing, classes, support groups, emergency diapers and formula), post abortion recovery, and information on parenting, adoption, and abortion.
5 Burger King Drive, Georgetown, DE 19947
Contact: 24-hour hotline (302) 652-8947 Hours: Monday – Thursday 9 am – 4:30 pm

Sexual Assault Response Center | YWCA
The Sexual Assault Response Center (SARC) provides comprehensive, free and confidential rape crisis services to sexual assault survivors aged 12 and older and their non-offending family members, friends and partners throughout the State of Delaware. For 24/7 assistance and information on your options, call our rape crisis hotline at (800) 773-8570 to speak with a Sexual Assault Response Advocate (SARA). SARA's are available to assist survivors in need of medical, police and legal accompaniment, supportive telephone counseling, aftercare follow-up services, as well as information and referral to vital community services.

Emergency Medical Diabetes Fund | Division of State Service Centers
Provides diabetes services, medications, and supplies to residents of Delaware on an emergency need basis. It provides payment for items directly related to diabetes that will eliminate or alleviate the medical condition. To be eligible, individual with diabetes must be without accessible resources to meet a medical need that could result in serious impairment to health, prolonged hospitalization, complications, or death, and must not have other insurance that will provide for diabetes services, medications, and/or supplies. Patient must contact place that provides his or her medications, services, or supplies to determine if they accept State reimbursement and request a cost estimate. The maximum total benefit is $500 per client, per year.
Contact State Service Center (Adams or Shipley)

Withdrawal Management Center | Bridge Clinic Sussex County
Adams State Service Center: M-F, 8:00am-4:30pm (302) 515-3310

Home Improvement and Modifications

Home Modification | Bell House Medical
Installation of home safety devices and home modifications for accessibility. Contact: (302) 644-4404

Home Modification | Easter Seals, Georgetown
Mobility and independence home modifications Contact: (302) 253-1100

Home Modification Program | Division of Services of Aging and Adults with Physical Disabilities
Pays for modifications (or changes) to the home of a Delaware resident age 18 or older with a permanent or long-term physical disability. The modifications must allow a person to move around more freely at home (wheelchair ramp, etc.). Modifications are made to permanent residences only. Funds provided only when no other funding source is available or when there is not enough money from another source to pay for the needed modifications.
Contact: (800) 223-9074, DelawareADRC@delaware.gov

Home Renovations | Silver Hill Construction
Large project construction, home remodeling, repairs, and handicap/mobility remodeling.
Contact: (302) 378-1429

Home Repair Program | Milford Housing Development Corporation
https://www.milfordhousing.com/home-repair
Free emergency home repairs for low to moderate homeowners that qualify (must have owned and lived in the home for more than 1 year with name on deed or title to mobile home, must be current on property taxes or have a payment plan in place, and show consistent monthly payments). Qualifying repairs include heating systems that have just stopped working (during October - March), plumbing repairs (non-functional water heaters and pumps), electrical repairs (when hazards exist), roof repairs/replacement (actively leaking or shingled roof), major structural repairs (floor joists/beams from termite damage), urgent accessibility modifications (ramps, stair lifts, etc.) Contact: (844) 413-0038

Housing Rehabilitation, Emergency Repairs and Septic System Repairs| Sussex County
Community Development and Housing
Housing rehabilitation, sewer and water hook-ups, demolition, handicapped accessibility, and emergency repairs. Services are for homeowners that have been a permanent resident of Sussex County for over one year, have a household median income below 80% of the Area

Median Income, have a home that is insured or insurable, are current with Sussex County property taxes and utility fees, and sign a non-interest bearing lien to secure funding.
Septic and Well Repair | First State Community Action Agency Help homeowners with septic and well applications to DNREC. Contact: (302) 856-7761

Single Family Housing Direct Home Loans | USDA Rural Development
Section 502 Direct Loan Program assists low- and very-low-income applicants obtain decent, safe and sanitary housing in eligible rural areas by providing payment assistance to increase an applicant's repayment ability. Payment assistance is a type of subsidy that reduces the mortgage payment for a short time. The amount of assistance is determined by the adjusted family income. Using the Single-Family Housing Direct Eligibility Assessment tool, potential applicants may enter information online to determine if the Section 502 Direct Loan Program is a good fit for them prior to applying. The tool will provide a preliminary eligibility determination. Potential applicants are welcome to submit a complete application for an official determination by USDA Rural Development (RD) regardless of the eligibility assessment results. More information and eligibility tool available at: https://www.rd.usda.gov/programs-services/single-family-housing-direct-home-loans/de
Contact: (302) 857-3580
Letitia Nichols, Acting State Director

Single Family Housing Repair Loans/Grants | USDA Rural Development
Section 504 Home Repair program provides loans to very low-income homeowners to repair, improve or modernize their homes or grants to elderly very-low-income homeowners to remove health and safety hazards. Applicants can contact the office and provide the following documentation: Uniform Residential Loan Application, Request for Information, Employment and Asset Certification, and the items listen in 12-E checklist. All documents are available under "Applicant Resources" online at https://www.rd.usda.gov/programs-services/single-family-housing- repair-loans-grants/de.
Contact: (302) 857-3580
Letitia Nichols, Acting State Director

Water, Waste Water and Structural Repairs | SERCAP
Provides individual homeowners with grants and/or affordable loans, allowing them to make necessary water, wastewater, and structural repairs to their homes. SERCAP's certified Community Development Financial Institution (CDFI) Loan Fund offers Home Improvement Loans up to $15,000 to tackle a variety of home improvement issues, including: roof repair, foundation repairs, and Aging in Place needs. SERCAP also has some Grant Funding available

for low-income rural homeowners. Contact: (866) 928-3731
Hours: Monday – Thursday 8 am – 5 pm, Friday 8 am – 12 pm

Weatherization Assistance Program | Catholic Charities
Helps homeowners and renters cut their energy bills by weatherproofing and improving the energy efficiency of their homes. A trained professional will evaluate the home and search for areas where energy can be saved (air sealing, replacement of broken glass, seal heating and cooling ducts, etc.) Note that this is not a home repair program. Eligibility based on household size and income. Contact: (302) 856-6310

Emergency Repairs, Foreclosure Prevention and Housing Counseling | First State Community Action Agency
Help with heating, repair, foreclosure prevention and housing counseling
Contact: (302) 856-7761

Well Assessment | SERCAP
SERCAP's Private Well Program provides homeowners with private well assessments that examine the health of the well and the possibility of contamination. Service focuses on low-to-moderate income individuals living in rural areas.
Contact: (866) 928-3731
Hours: Monday – Thursday 8 am – 5 pm, Friday 8 am – 12 pm

Homeownership and Rental Assistance

Find an Affordable Rental/Homeownership Property | Delaware State Housing Authority
Through website, provides help in finding affordable rental and homeownership properties in Delaware. Contact: 1-877-428-8844
https://delawarehousingsearch.com

ZeMod | Milford Housing Development Corporation
ZeMod Delaware includes zero energy modular homes/energy star rated homes. Services include homebuyer counseling, grants and down payment assistance for those who qualify, and energy efficiency and renewable energy incentives. ZeMod homes are affordable (low electric and solar panel system included) with low energy costs.
www.milfordhousing.com Contact: (302) 315-2049 Hours: Mon – Fri 8:30 am – 4:30 pm

Self-Help Program | Milford Housing Development Corporation
Program to assist low to moderate income people become homeowners. The program provides credit counseling to become credit ready to obtain a loan from USDA Rural Development, prepares and submits loan applications to UDSA for approval on loan, and provides experienced construction supervision for homeowner groups to build their homes (work takes place on nights and weekends, with the homeowners providing 65% of the labor in building the homes). The payments are based on income and could be lower than renting a home. Participants must be a permanent resident or US citizen with good credit status (no credit is acceptable), have stable income from employment and other sources of income, and have the ability and willingness to meet the labor requirements. Contact: (302) 315-2049
Hours: Monday – Friday 8:30 am – 4:30 pm
www.milfordhousing.com

Habitat for Humanity | Sussex County Habitat for Humanity
Participants invest 200 hours (if single head of household) or 300 hours (if joint head of household) of “sweat equity” to build their home and the homes of other Habitat partner families. Attend monthly pre-purchase education courses and financial coaching sessions. Participants qualify through application process that considers one’s ability to pay a not-for-profit, affordable mortgage, need for housing, and willingness to complete all program requirements. The applicant must live and work in Sussex County and maintain a steady and reliable source of income.
Contact: (302) 855-1153 ext. 204

Moderately Priced Housing Program | Sussex County Community Development and Housing
The program is available to all households earning 50% to 125% of the Area Median Income for Sussex County. Participants must fulfill legal requirements to complete the sale, including securing a mortgage. Must attend orientation session to be eligible.
Contact: Brandy Nauman at (302) 855-7777
www.sussexcountyde.gov/community-development-housing

Housing Counseling | NeighborGood Partners
Helps low-to-moderate income households become mortgage-ready. Specialists guide participants step-by-step through the home buying process. Households meet with a counselor one on one to review their credit and financial situation so they can determine how ready they are to become a homeowner and what steps (reducing debt, cleaning up credit, learning how to budget) they need to take to qualify for a mortgage. Counselors will review all mortgage options, including conventional financing and special federal financing.
110 S. Bedford Street, Georgetown, DE 19947 Contact: (302) 855-1370
www.neighborgoodpartners.org

Foreclosure Prevention | NeighborGood Partners
NeighborGood Partners reviews the household financial situation and offers impartial review of the options available for preserving the home. Services offered for low-to-moderate income households. Foreclosure Prevention workshops are also offered monthly at the Dover and Georgetown offices. Households that have already received a foreclosure notice can also request help navigating the mediation process. Contact: (302) 855-1370

Housing Choice Voucher Program | Delaware State Housing Authority
The Housing Choice Voucher program offers rental assistance to eligible low-income individuals and families to rent privately owned-dwelling units from participating landlords. Call for an application or apply online. Program participants, except the elderly or people with disabilities, must also be enrolled in the Moving to Work Program
Contact: (302) 739-7419; (877) 428-8844

Homeownership Education | YWCA
Classes include Intro to Homeownership, Homebuyer Education (if you have been pre-approved for a mortgage and are ready to move forward with purchase. Class is also available online), and Foreclosure Prevention. Contact: (302) 224-4060 x 200

Hotline Housing Counseling | Home Ownership Preservation Foundation
Unbiased, trusted resource for housing counseling. Can coach on how to strengthen financial health before purchasing a home, and help you develop a personal financial management plan. Contact: 888-995-4673

Homelessness Services and Emergency Shelter

Emergency Shelter/Centralized Intake | Housing Alliance Delaware
If you are experiencing homelessness and need emergency shelter, Centralized Intake staff will assist you in locating available shelter in all three counties in Delaware.
Contact: (833) FIND-BED (346-3233); intake@housingalliancede.org.
Hours: Monday – Friday 8 am – 5 pm

Code Purple
Helps those experiencing homelessness find a place of refuge or shelter in winter weather conditions. Typically, the weather and wind chill must fall below 32 degrees. Code Purple sites are located at houses of worship and shelters.
Contact: (302) 519-0024

ACE Peer Resource Center
Clothing, showers, living necessities, links to state resources and homeless assistance. Daytime services, meals, and counseling.
547 N Bradford Street, Seaford
20707 DuPont Boulevard, Georgetown
Contact: (302)-858-4963

Rehoboth Community Resource Center
Representative from Adams State Service Center to see clients onsite (Monday - Thursday, 10 am - 4pm; (302)-278-7415). Showers and laundry facilities available by appointment (Monday - Thursday: 10 am - 2 pm; (302)-227-1340 ext. 1)
37510 Oyster House Rd, Rehoboth Beach, DE 19971

Abriendo Puertas | People's Place
Emergency shelter program from Latina women and children in domestic violence situations in Sussex County. Offers family therapy, case management, and transition services.
24 Hour Hotline: (302)-745-9874 Latina speaking line

Home-Life Management Center | YWCA
Residential program designed for emergency and transitional housing. Services are designed to teach life skills and assist the families to become gainfully employed, permanently housed and completely self sufficient. Services include case management, life skills workshops, custodial training, culinary training, and domestic violence case management.
Contact: (302) 658-7110

Homelessness Resources | Family Promise of Southern Delaware
Family Promise delivers innovative solutions for family homelessness including prevention, shelter, stabilization and housing services.
www.familypromisesouthernde.org Contact: (302) 278-0020

Legal Services

Low Income Tax Clinic | Delaware Community Reinvestment Action Council
Tax attorney to help resolve IRS issues. Will establish a budget, review bank statements, and look at credit report.
Contact: Anthony at (302) 690-500, or email at Adohring@dcrac.org
Or Rashimi at rrangan@dcrac.org

Mediation | Division of Human and Civil Rights
The Human Relations Commission may act as conciliator/mediator in issues involving race, age, marital status, color, sex, disability, creed, national origin, sexual orientation, familial status or religion, in issues such as neighborhood tension, police conflicts, hate crimes, school culture issue
www.humanandcivilrights.delaware.gov
Contact: 877-544-8626

Housing Discrimination Complaint | Division of Human and Civil Rights
Investigate claims of discrimination in rental housing. Complaints can be filed online at www.humanandcivilrights.delaware.gov
Contact: (877) 544-8626

Legal Help Link | Delaware State Bar Association
Free referrals to an attorney with Delaware Volunteer Legal Services, Inc., Community Legal Aid Society, Inc., or Legal Services Corp. of Delaware, Inc. for PFAs, divorce custody, guardianships, landlord/tenant, wills/living wills and power of attorney, government benefits, home ownership, and consumer problems. To determine if you qualify for legal help, visit: https://delegalhelplink.org/ Contact: (888) 225-0582

Lawyer Referral Service | Delaware State Bar Association
If not deemed eligible for free assistance by Legal Help Link, the Online Lawyer Referral Service can help connect you to an attorney. https://www.dsba.org/online-lawyer-referral-service/

Elder Law Program | Community Legal Aid Society, Inc.
Provides limited legal assistance to Delawareans aged 60 years or older. The services provided by ELP are free of charge. The Elder Law Program handles cases involving: powers of attorney and advance health care directives, consumer problems, housing problems, and benefits issues. There are no financial eligibility requirements for the Elder Law Program.
Contact: 800-462-7070 www.declasi.org

Title Project | Delaware Community Reinvestment Action Council Inc.
Attorney to help with understanding Title issues, assessing options, and helping to obtain a clean title to your home/mobile home.
Contact: Jaclyn at (302) 298-3251, or email at Jquinn@dcrac.org

Immigration Counseling | La Esperanza
Bilingual DOJ-accredited immigration specialists to help with making informed decisions and applying for services.
216 N. Race Street Georgetown, DE 19947
Contact: info@laesperenza.org (302) 854-9262

Parent Services

Child Care Locator Services | Children and Families First

AccessCare, a free referral program, can help find childcare (family childcare homes, childcare centers, preschools, school-age programs, and summer camps). Children must be under the age of 13. Children over the age of 13 with a special need may still be able to receive childcare. Eligibility based on a family's income and need for service. The income limit is currently 185% of the Federal Poverty Level.
Contact: 1-800-220-3092
www.cffde.org
Hours: Monday – Friday 8:30 am – 5 pm

Nurse-Family Partnership | Children and Families First

If enrolled, a nurse will visit every week or two during pregnancy, all the way through the child's second birthday (client and nurse will decide the exact schedule). Services provided include identifying risks in pregnancy, labor preparation, lactation and breastfeeding, etc. Women expecting their first child who have not reached 28 weeks of pregnancy may qualify.
Contact: 1-800-220-3092
www.cffde.org
Hours: Monday – Friday 8:30 am – 5 pm

Kinship Care Program | Division of State Service Centers

Provides assistance for relative caregivers (non-parental relatives who take responsibility of caring for a relative child) during the 180-day transition period during which a child first moves into the caregiver's home. The program assists in meeting immediate needs for clothing, shelter, health, safety, and educational supplies. Transitioning children must be under 18 years of age. The caregiver must be a relative to the 5th degree with a family income less than 200 percent of the federal poverty level. The children's parents cannot live in the caregiver's home. The children's transition must have occurred within 180 days of application.
Contact State Service Center for information

Planned Parenthood of Delaware

Offering confidential, high quality reproductive health services.
Seaford Medical Center
800 Health Services Drive, Seaford, DE 19973 Contact: 1-800-230-PLAN

Pregnancy Services | Sussex Pregnancy Care Center
Pregnancy testing, free sonogram, information on parenting, adoption, and abortion, counseling, maternity assistance (including housing, clothing, classes, support groups, emergency diapers and formula), post abortion recovery.
Contact: (302) 856-4344
Hours: Monday – Thursday 9 am – 4:30 pm
www.sussexpregnancy.com

Baby Pantry | Rehoboth Community Resource Center
Provides baby food, formula, infant and toddler clothing, and diapers to families in need.
37510 Oyster House Rd, Rehoboth Beach, DE 19971
Hours: 2nd and 4th Thursday of each month from 9 am - 12 pm Contact: (302) 227-1340
www.rehobothcommunitycenter.org/services/baby-pantry

Phone Services

Access Wireless
Provides customers with a free monthly allotment of minutes/text messages or data each month. A mobile phone may also be available free of charge. You qualify for Access Wireless if you participate in 135% of Federal Poverty Guidelines, Medicaid, Section 8, SNAP, SSI, Food Distribution on Indian Reservations, Headstart, Bureau of Indian Affairs General Assistance, Tribally Administered TANF, Veterans or Survivors Pension.
Contact: (888) 900-5899
www.accesswireless.com

Safelink Wireless
Offers a Smartphone or SIM Card along with free minutes, texts and data each month for qualified customers. You are eligible for the program if enrolled in Medicaid, SNAP, SSI, Federal Public Housing Assistance (Section 8), or Veterans and Survivors Pension Benefit.
Contact: (800) 723-3546
www.safelinkwireless.com

Assurance Wireless
Free monthly data, minutes, and unlimited texts. You may qualify if you are on certain public assistance programs, like Medicaid or Supplemental Nutrition Assistance Program (SNAP). You can also qualify based on your household income. Only one wireless or wireline account per household. Separate households that live at the same address, residents of homeless shelters and nursing homes, and residents with temporary addresses are all eligible.
Contact: (888) 321-5880
www.assurancewireless.com

Delaware Lifeline Plan
Government-assisted wireless services to low-income families and individuals in Delaware. Qualified customers receive free cell service. Certain residents may be eligible for free cell phone.
Contact 888-543-3620
www.lifewireless.com

Veterans Services

Veterans Multiservice Center
Housing, financial and employment resources
Contact: (215) 923-2600
Hours: Monday – Friday 8:30 am – 4:30 pm

Veterans Housing Assistance with Supportive Services | Veterans Multiservice Center
Provides comprehensive supportive services to low-income veterans who are currently experiencing homelessness or at risk of losing their leased homes. Eligible households are provided with outreach, assessment, case management, advocacy and assistance in obtaining VA and other benefits.
Contact: (215) 923-2600 (267) 619-3041
Hours: Monday – Friday 8:30 am – 4:30 pm

Transitional Housing and Services | Home of the Brave
Home of the Brave provides transitional housing, food and security, employment counseling, and access to healthcare, transportation, and help locating affordable housing. Must have copy of DD214, be eligible for Grant and Per Diem program through the Department of Veterans Affairs, and meet the HUD definition of homeless. Must be open to a personal treatment plan to transition out of homelessness and be capable of living in a community environment and personal maintenance. Admission is based on space available, need, and personal motivation.
Contact: (302) 424-1681 (male house), (302) 422-4146 (female house)

Sussex County VA Clinic
Outpatient clinic offering general medical care, laboratory services, mental health and more.
21748 Roth Avenue, Georgetown, DE 19947
800-461-8262 ext. 32300

Sussex County Veteran's Service Officers
Assistance with filing disability claims and other documentation.
Daniel Hensel (302) 648-3068 Sussex
Kenneth Hockensmith (302) 648-3063 Millsboro

VA Caregiver Support Program
Comprehensive or general caregiver support may include monthly stipend for qualified caregivers.
Apply online at www.va.gov/family-and-caregiver-benefits